

## Account Managers

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Elis Shen



Mo Laher



## TOPICS

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- Questions regarding rates/tariff
- Meeting requests
- Account management queries
- Complaints escalation

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- Booking requests
  - Off hires requests
  - Rental extensions

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- Accounting – Credit Control
  - Invoice Queries/Copies – Customer Service
  - Damage Department/Queries
  - Accident/ Breakdown – Support Hotline
  - Traffic Fines/Queries

## CONTACTS

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- Phone: 0207 018 8248
- **Mohammed Laher – Executive Account Manager**
- Email: [mohammed-salim.laher@sixt.com](mailto:mohammed-salim.laher@sixt.com)
- Phone: +44 (0) 7771 733 925

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- [corporate.uk@sixt.com](mailto:corporate.uk@sixt.com) or 0207 018 8241
  - **Working hours:** Mon-Fri 9am – 5:30pm
  - Quote your Sixt account number xxxx or reservation / rental agreement number

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- [receivables-uk@sixt.com](mailto:receivables-uk@sixt.com) or 0207 018 8250
  - [corporate.customerservice@sixt.com](mailto:corporate.customerservice@sixt.com)
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