



SIXT &  
ALLIANZ

DIGITAL  
RENTALS  
VIA  
FASTLANE

October 2020



# Registration & Profile-Connection Booking (via Allianz Travel Organizer) Pick-up & Return

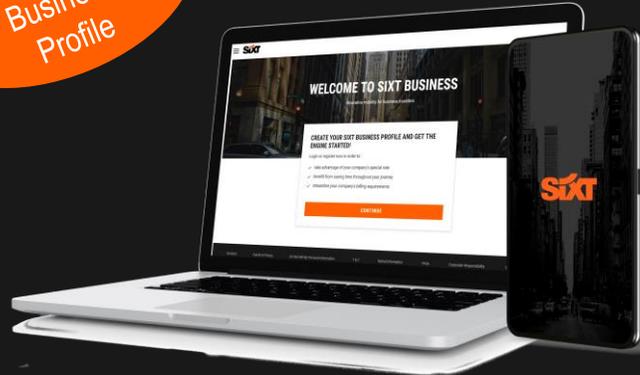
## Requirements for the use of SIXT fastlane

- ✓ Set up SIXT Business Profile and Driver ID
- ✓ Requirements on the smartphone's operating system: at least iOS 11.0 / Android 6
- ✓ SIXT app rent.share.ride installed on your smartphone and successful fastlane registration
- ✓ Active mobile internet and Bluetooth connection on your smartphone

# STEP 1A: YOU DON'T HAVE AN EXISTING BUSINESS PROFILE - SETTING UP YOUR SIXT BUSINESS PROFILE (1/2)

- Please note: If you already have an existing business profile please continue with STEP 1B -

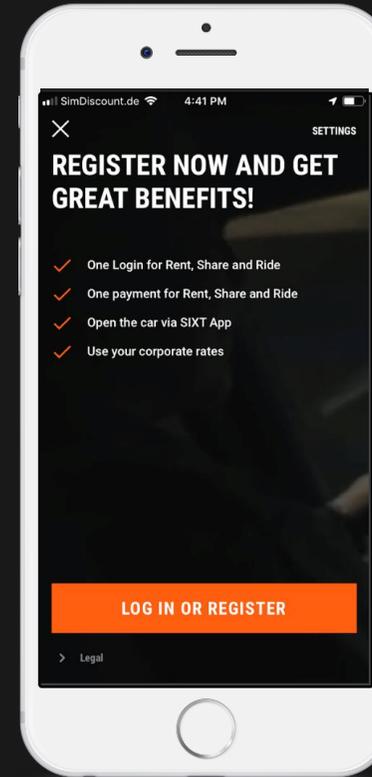
No existing Business Profile



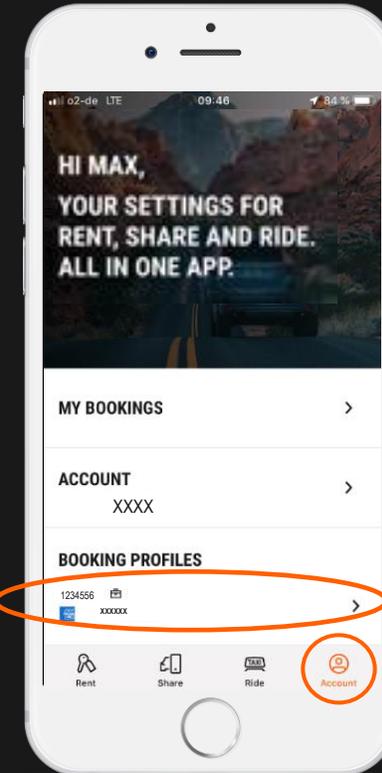
Open the SIXT card registration link [here](#) and complete the registration.



Download the Sixt app (available on **iOS** and **Android**) from the app Store or scan this QR Code



Open app "LOG IN OR REGISTER"  
Enter your email address and password which you've already used for your business profile application.



Click on tab "Account". The small case icon shows that your business profile is active and Allianz rates are correctly connected.

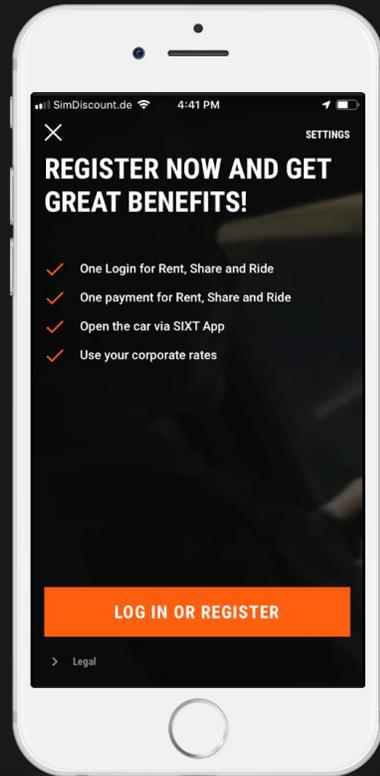
## STEP 1B: YOU ALREADY HAVE AN EXISTING SIXT BUSINESS PROFILE – ADD SIXT PROFILE IN THE APP (1/2)

If you have any issues with your existing profile please contact [sixtcard@sixt.com](mailto:sixtcard@sixt.com)

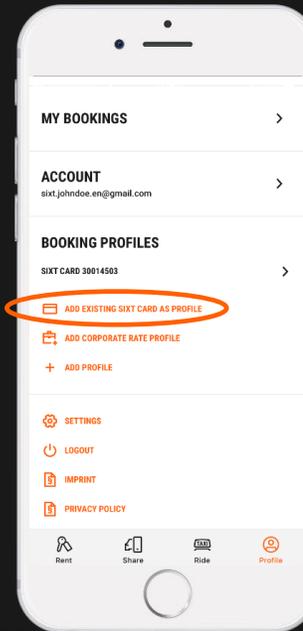
Existing Business Profile



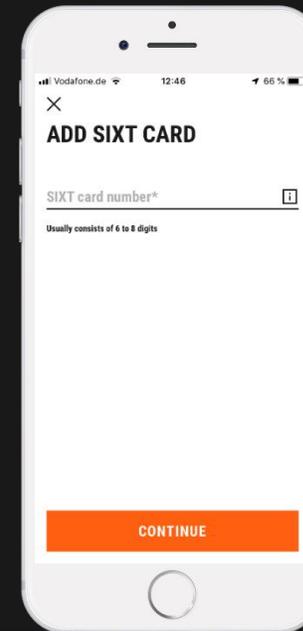
Download the Sixt app (available on [iOS](#) and [Android](#)) from the app Store or scan this QR Code



Open App and "LOG IN OR REGISTER"

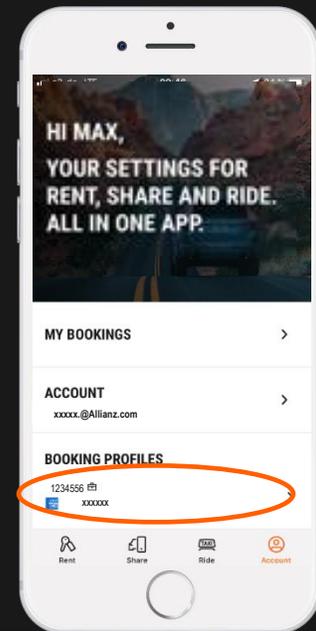


Open your App and click in the tab "Account" on "Add existing Sixt Card" (below "Booking profiles") to connect your business Sixt Card



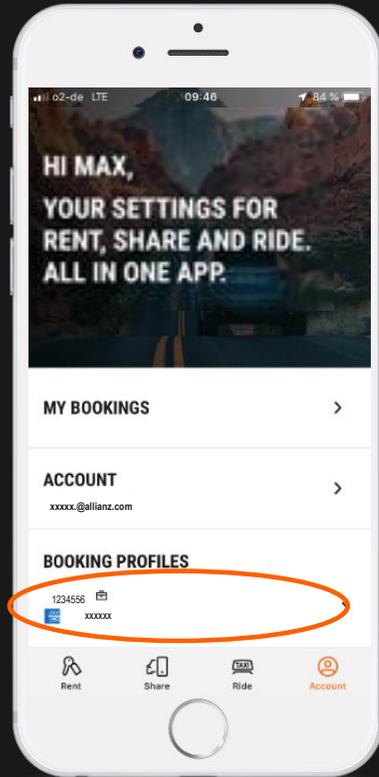
Insert the Sixt Card Number and your last name.

Allianz corporate rates are now connected to your profile and displayed in the app

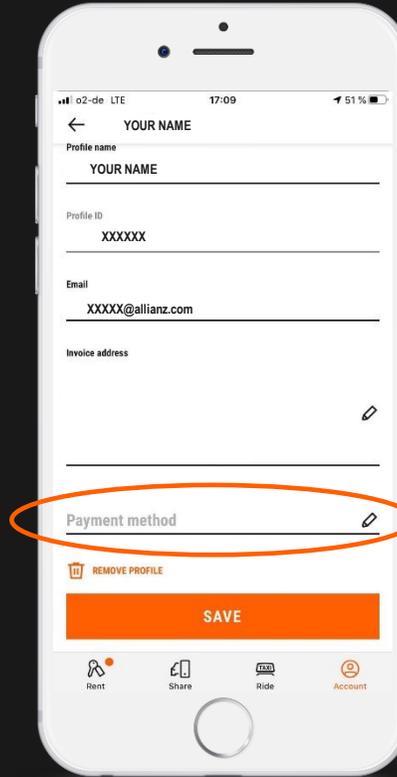


The small case icon shows that your corporate profile is active and Allianz rates are correctly connected. You can also rename your profile (e.g. Allianz business profile)

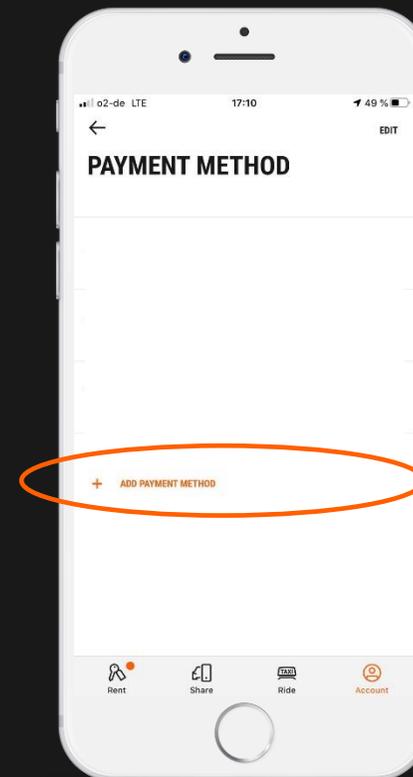
## STEP 2: CONNECT YOUR CREDIT CARD WITH YOUR ALLIANZ BUSINESS PROFILE (2/2)



Select your Allianz business profile.



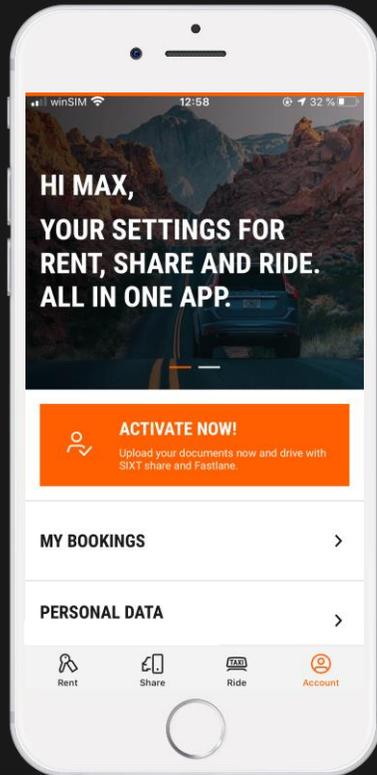
Scroll down and check if you have already saved your personal credit card as payment method.



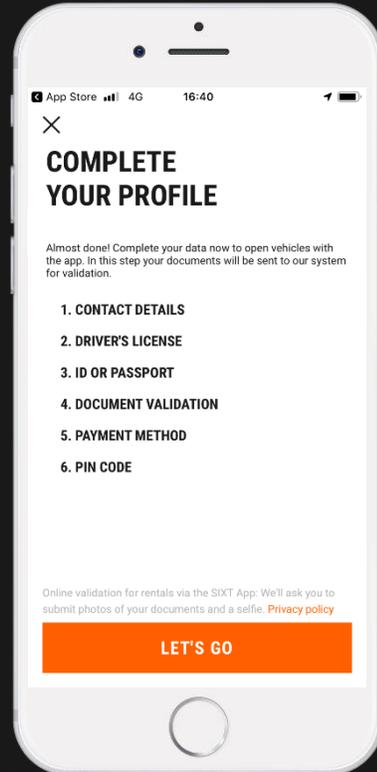
If not, please add (or link) your credit card as payment method and save it in your Allianz business profile.

! Please make sure you provided all necessary information in the app and that the review of your documents is finished before the rental !

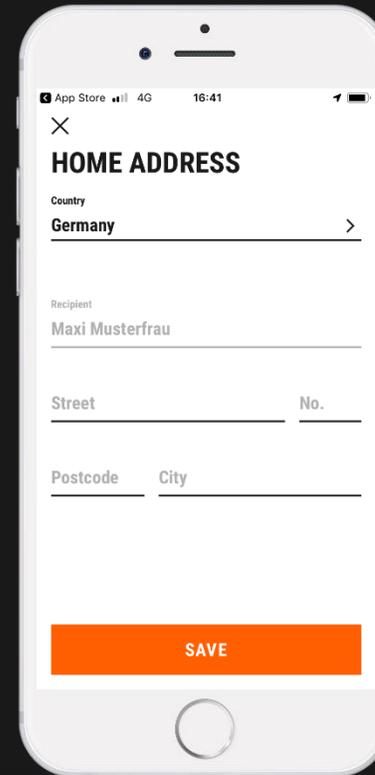
## STEP 3: PROVIDING THE NECESSARY INFORMATION (1/5)



Click on the orange box "ACTIVATE NOW!" to insert further mandatory data.



In the next step you will be asked to complete your account.



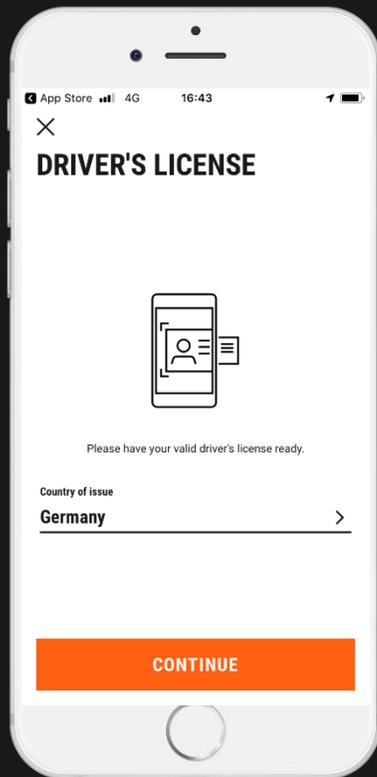
Please insert your home address...



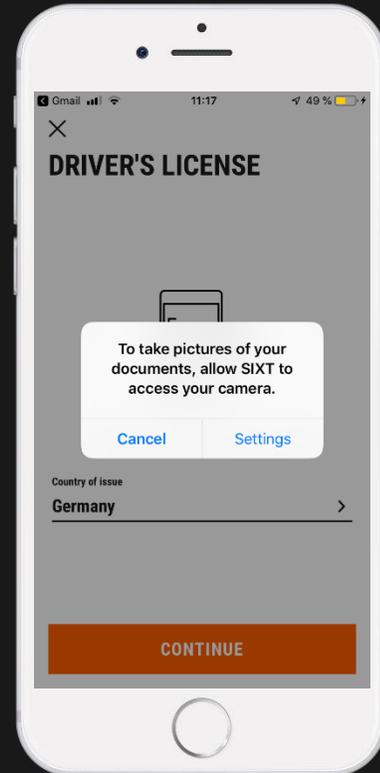
... your mobile phone number...

! Please make sure you provided all necessary information in the app and that the review of your documents is finished before the rental !

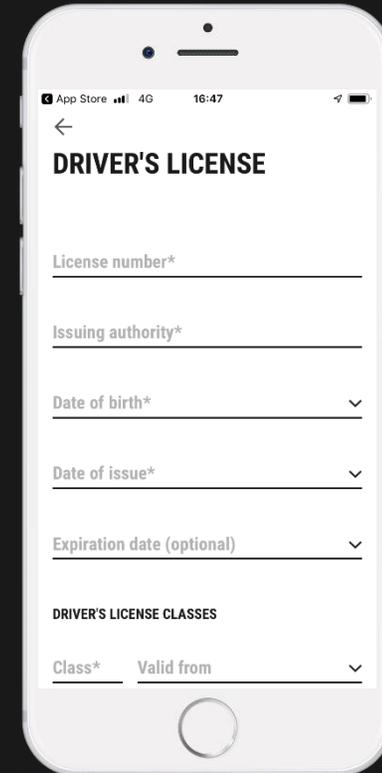
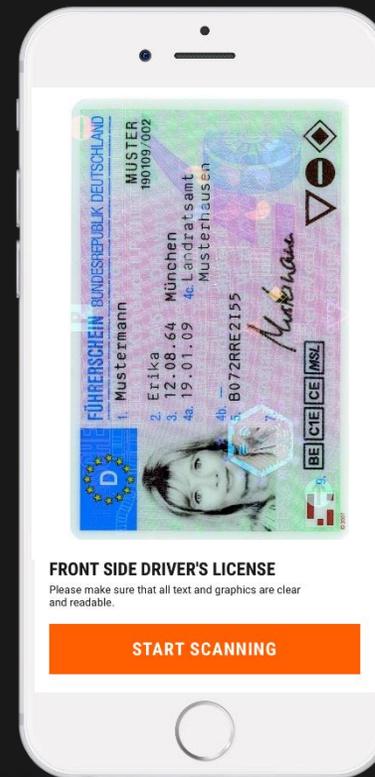
### STEP 3: PROVIDING THE NECESSARY DOCUMENTS (2/5)



... and your drivers license data.



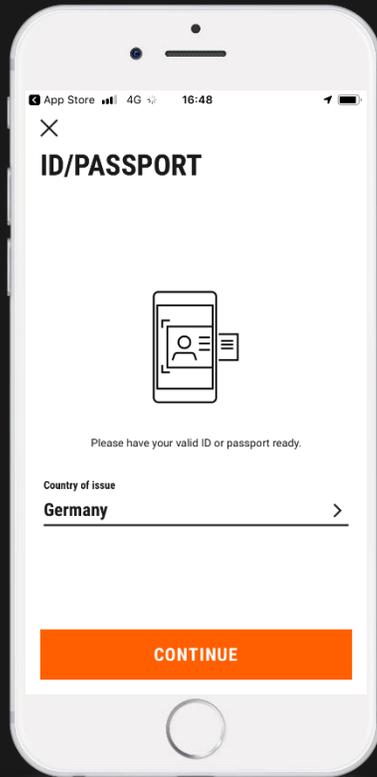
The data can be scanned from the original document with your phone camera. You will be asked to take a picture of the front- and backside. If you have a paper drivers license, please make sure to unfold it and focus your camera for 10 seconds; after this a picture will be taken and uploaded automatically. The pictures will automatically be deleted after 30 days.



Afterwards you can check the scanned data or type them in manually.

! Please make sure you provided all necessary information in the app and that the review of your documents is finished before the rental !

### STEP 3: PROVIDING THE NECESSARY DOCUMENTS (3/5)



The same process will be applied for your ID/passport.



You need to scan both sides of your ID.

Ex. new German ID



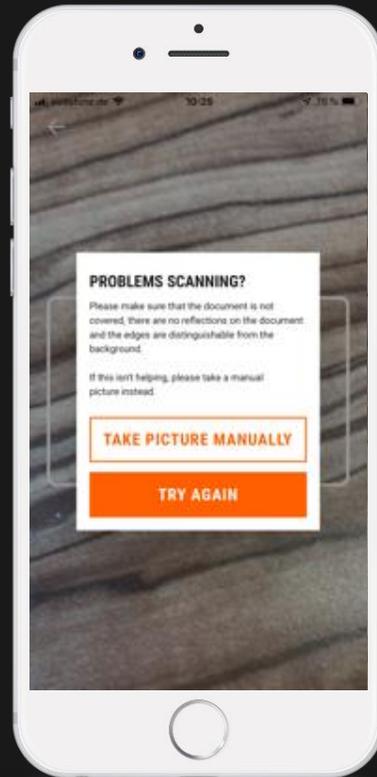
Ex. old German ID



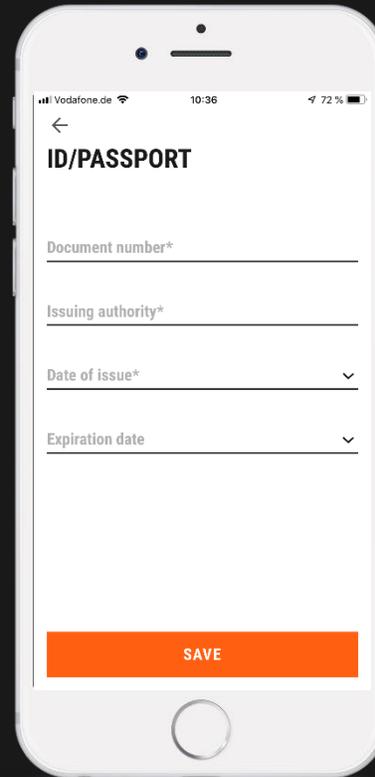
In case you don't want to show all personal data, you may cover your height, nationality, eye colour and place of birth via placing paper over these pieces of data. ID paper copies blackened with e.g. an Edding pen will not be accepted.

! Please make sure you provided all necessary information in the app and that the review of your documents is finished before the rental !

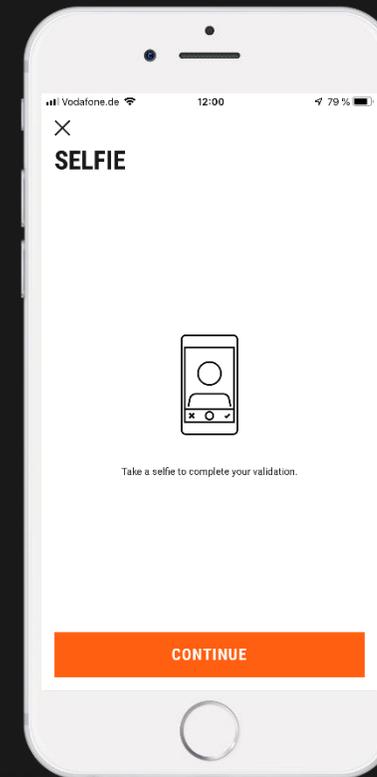
## STEP 3: PROVIDING THE NECESSARY DATA (4/5)



In case the scan-function is not available, please take a picture manually.



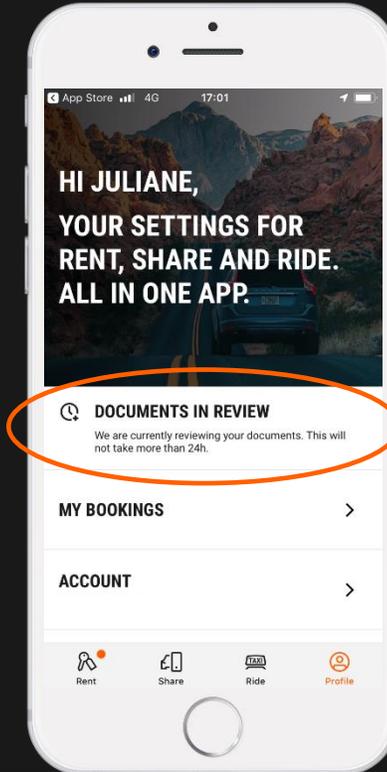
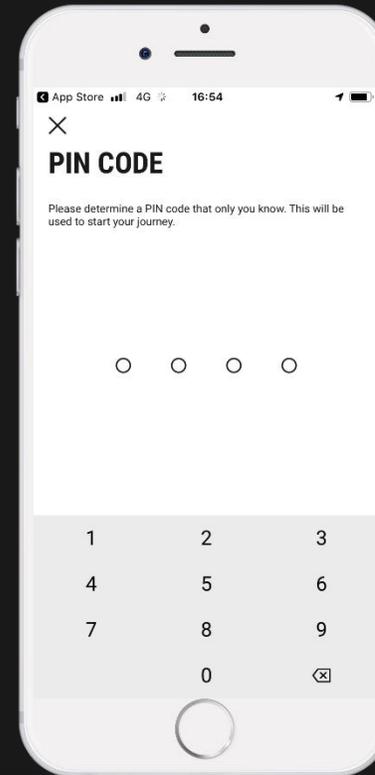
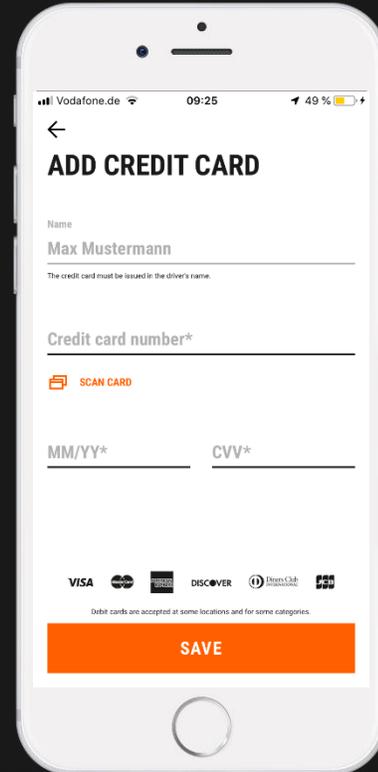
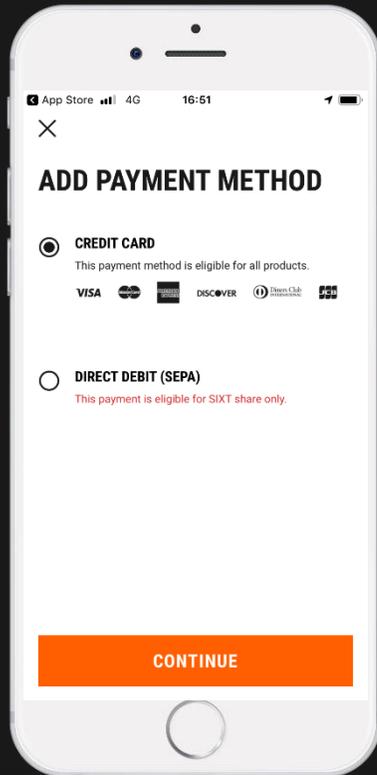
If you used the scan-function your readable data will be transferred here. Otherwise please type in the data manually.



In the last step you are asked to take a selfie in order to validate your documents.

! Please make sure you provided all necessary information in the app and that the review of your documents is finished before the rental !

## STEP 3: PROVIDING THE NECESSARY DATA (5/5)

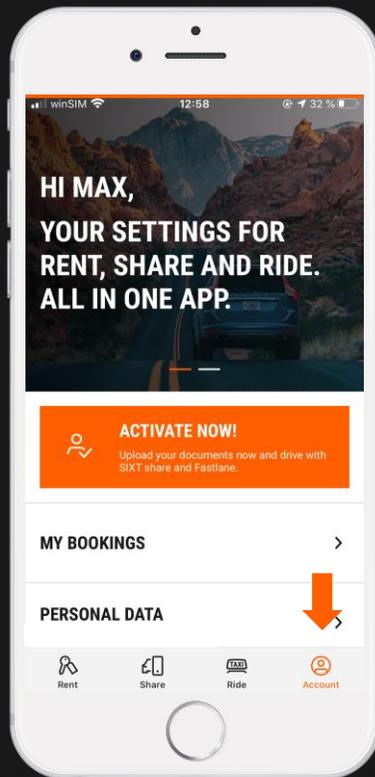


In addition, a valid payment method is needed. Please add your credit card.

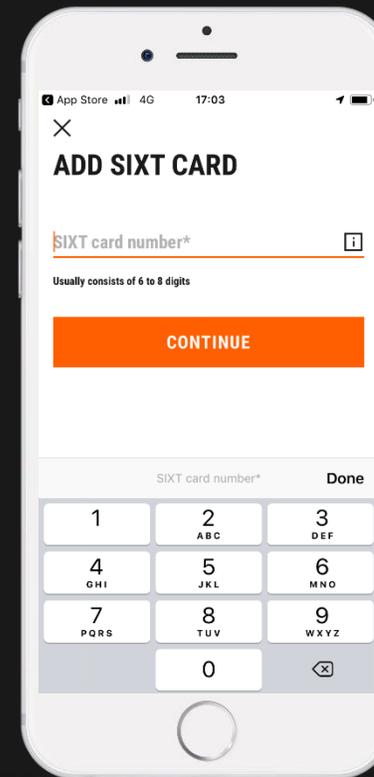
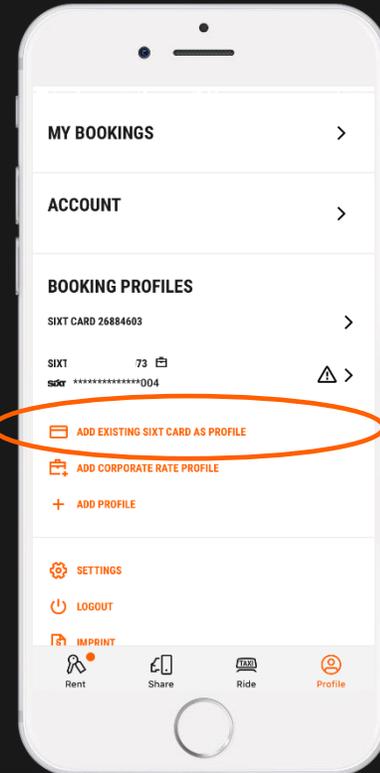
Moreover you are asked to determine a PIN. **You need this PIN for every digital rental.**

Afterwards you will see that your documents are in review. This normally takes 1-2 working days.

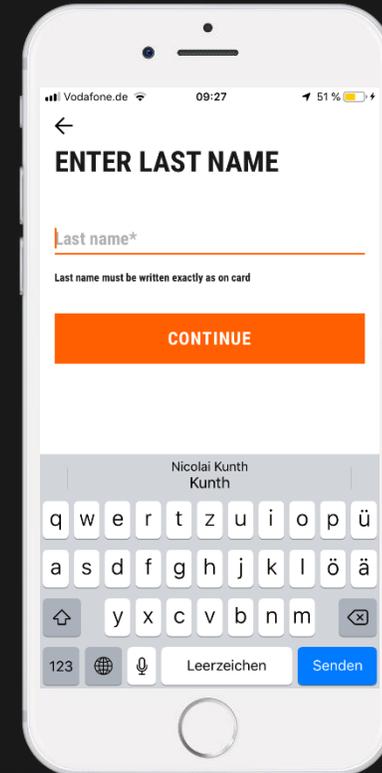
## STEP 3: OPTIONAL – EXTENSION OF YOUR ACCOUNT



If you have other SIXT Profiles, e.g. for private usage, you can also add these profiles to your account.



To do this, please insert the corresponding SIXT Profile number...



... as well as your last name.

## **SIXT**rent – THE RESERVATION PROCESS

Please book your car via the Allianz Travel Organizer.

Do not forget to save your SIXT membership number (SIXT ID) in your Allianz Travel Organizer profile.

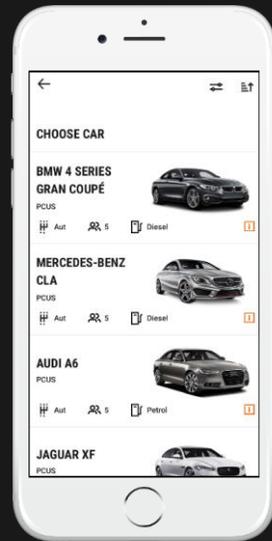
The booking will automatically be synchronized with the SIXT app.

# SIXTrent – THE RENTAL PROCESS

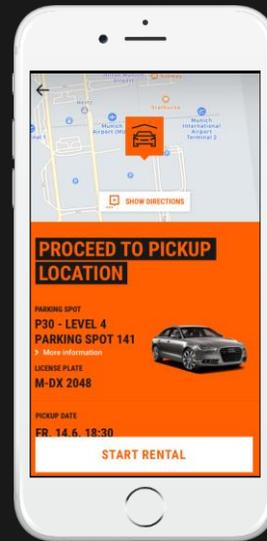
Push-Message 30 minutes prior to pick-up



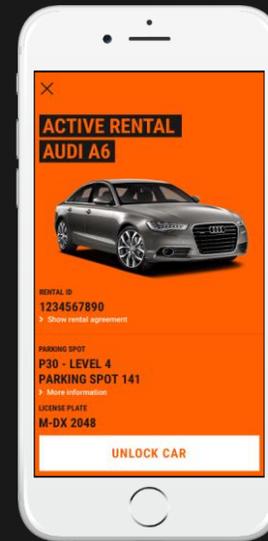
Vehicle selection



Route to vehicle / start rental agreement



Open vehicle



Take the key out of the glove compartment and drive off



## SIXTrent – THE RETURN PROCESS (CLASSIC SIXT STATION\*)

Park the vehicle on the dedicated parking spot und lock the car with the key



Hand the key over to a SIXT member of staff as usual or drop them in the key box



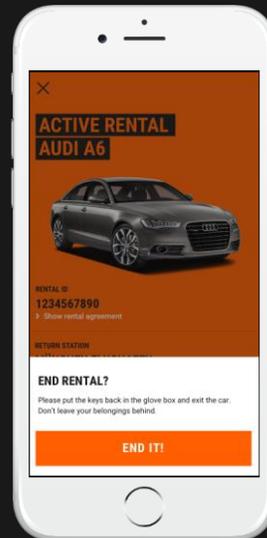
\*with fastlane integration

# SIXTrent – THE RETURN PROCESS (APP ONLY SIXT STATION\*)

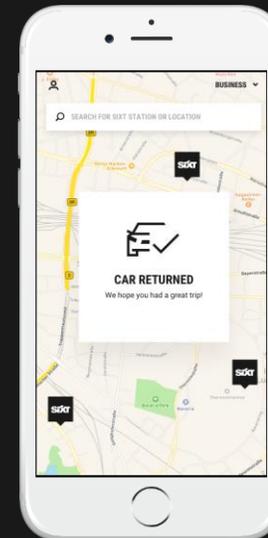
Park the vehicle on the dedicated parking spot



Take out personal belongings, place the key in the glove compartment and end the rental agreement



Vehicle locked and rental finished



\*No counter, no staff

## FAQ

### SIXT BUSINESS PROFILE

To be able to book and rent a vehicle via SIXT fastlane the **SIXT corporate profile is required**, which is connected to the Allianz customer number. You can find an instruction about the setup of a corporate profile as well as the according login in the app at the beginning of this presentation.

### BOOKABILITY

To synchronize your booking from Allianz Travel Organizer with the SIXT app, please do not forget to save your SIXT membership number also in your Allianz Travel Organizer profile. You can find your SIXT number in your business profile below the profile name in the section "Profile ID".

### BRANCHES

- **Classic SIXT stations with fastlane integration:** You can use SIXT fastlane at selected SIXT stations in Germany. Instead of queuing up at the counter, use the SIXT app to unlock your car. To end the rental, simply hand the keys over to a SIXT member of staff as usual or drop them in the key box.
- **App Only SIXT stations:** In addition to the classic SIXT stations, you will find so-called App Only stations at selected locations giving you the possibility to rent a car 24/7. There is no SIXT counter and no staff. You simply pick up your car using the app. When it's time to drop off the car, you just leave the keys in the glove compartment and end the rental via the app.

### SOFTWARE REQUIREMENTS FOR SMARTPHONES

In order to use the SIXT app, iOS 11.0 / Android 6 (or newer) need to be installed on the smartphone.

### SUPPORT

For any help or further questions please do not hesitate to contact us.

**Phone:** + 49 (0) 89 66 060 060 (daily from 7.00am to 9.00pm)

**Email:** digital-services-de@sixt.com

The background of the slide is a dark, monochromatic image. It features a hand on the left side, reaching out towards a central globe. The globe is rendered as a wireframe mesh. Overlaid on the globe and the background is a complex network of white lines and dots, resembling a digital or data network. The overall aesthetic is futuristic and technological.

**HAVE A GOOD JOURNEY  
WITH SIXT!**