



**SIXT**

## SIXT FOR ALLIANZ

Important information for protection,  
damages and accidents

## 1. Protection

In the framework contract between Allianz and SIXT, minimum protection cover is included for all contract countries. This includes **liability protection** as well as **comprehensive protection**.

A deductible is set (excess amount) for each vehicle group in the event of a claim for comprehensive protection or liability protection. Please refer to the respective tariff overview for each country or your rental agreement.

**SIXT has to be informed immediately after an accident or damage and the driver needs to fill out the damage claim send out by SIXT a few days after vehicle return.**

To avoid any confusion and misunderstandings, we recommend **checking the vehicle before driving**. Please also remember to take your return certification protocol after vehicle return. The condition of the vehicle (possible pre-existing damage) is clearly and transparently documented in the rental contract. In the event of a grossly negligent breach of an obligation to be fulfilled by the hirer or driver, the lessor is entitled to reduce the amount of its liability release. The burden of proof for the non-existence of gross negligence shall be borne by the hirer or driver.

## 2. Important information in the event of damage/accident

Please note the following important information regarding damage handling:

1. All **previous damage** can be **viewed on the rental contract** received at the vehicle pick-up.
2. We recommend checking these notes against the condition of the **vehicle on site before** departure.
3. Should deviations arise in exceptional cases, **please contact SIXT immediately** to report any possible damage as soon as possible. You can either call SIXT (phone number is stated on the rental contract) or approach our SIXT staff at the branch.
4. If this is not done, the condition of the vehicle on return is crucial for invoicing of the rental agreement together with any claims for settlement.

### What should be taken into consideration in the event of accidents/breakdowns

1. In all cases please **call the police**.  
If the police do not examine the damage on site, please make sure that you take note of the police officer name, the department and the reference number.  
Please give the damage card (in the glove compartment of your SIXT rental vehicle) to a possible other party involved.
2. Please call **SIXT on the 24h hotline** stated on your rental contract.
3. Please send the **completed damage report** back to SIXT.